

**CLAIMS:**

1. A modular dialing controller for use in the origination of telephone calls via a subscriber service and connecting said telephone calls to at least one operator device, said controller comprising:

- a) a main controller unit; and
- b) an interchangeable subscriber service module operatively connectable to said main controller unit and operatively connectable to a subscriber service;

wherein said modular dialing controller can be converted from being connectable to a first subscriber service to being connectable to a second subscriber service by disconnecting a first interchangeable subscriber service module connectable to said first subscriber service from said main controller unit and connecting a second interchangeable subscriber service module connectable to said second subscriber service to said main controller unit.

2. The dialing controller of Claim 1 wherein a different type of physical connection is required between said modular dialing controller and said first subscriber service than is required between said modular dialing controller and said second subscriber service.
3. The dialing controller of Claim 1 wherein said first subscriber service is a different type of service than said second subscriber service.
4. The dialing controller of Claim 1 wherein said first subscriber service is the same type of service as said second subscriber service with different call capacity.
5. The dialing controller of Claim 4 wherein said first subscriber service comprises individual telephone lines, and wherein said second subscriber service comprises a different number of individual telephone lines than said at least one first subscriber service.
6. The dialing controller of Claim 1 wherein said interchangeable subscriber service module is connected to said main control unit via a subscriber service module interface.